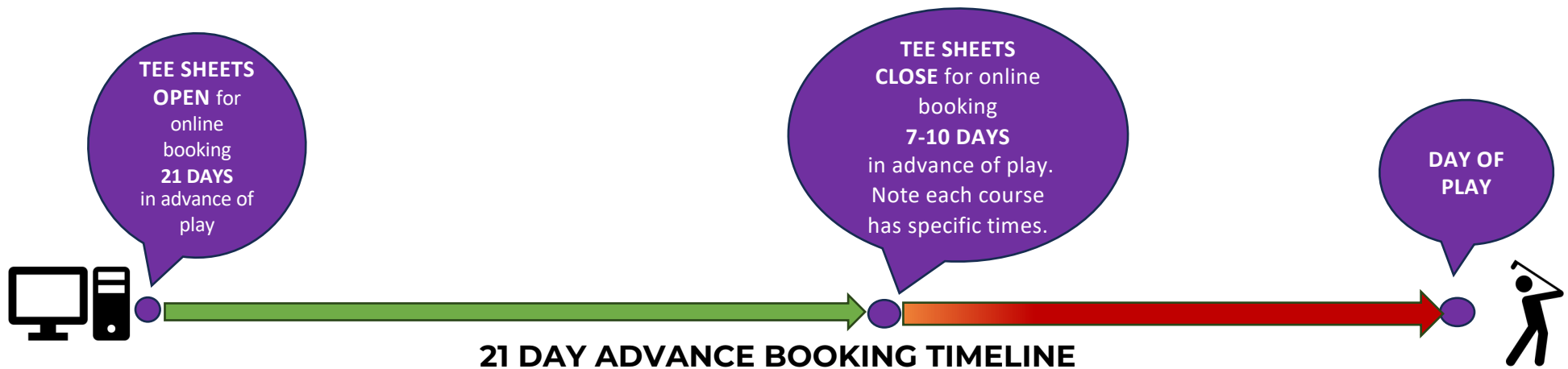


18-Hole Cancellation Timeline



Green Zone Cancellation

- **NOTE:** Cancellations prior to 10 days of play can be done by yourself directly online via chronogolf.
- Only sign up if you and your entire group genuinely plan to play. Do not rush to sign up just to reserve a spot. Be mindful of your other commitments, personal limitations and the long-range weather forecast if you are a "fair weather golfer." It is very important to remind all players that if you book 21 days in advance of play that you also note the date and time the tee sheet closes for booking in case you need to cancel.
- **BEFORE THE TEE SHEET CLOSES**, please circle back to review your commitment to play. If weather or potential other commitments may be now affecting your decision to play, **THIS IS THE TIME** to cancel. We make this easy for you since you can do this directly online through chronogolf **UP TO 10 DAYS** in advance of play.

Red Zone Cancellation

- Once the tee sheet is closed for booking: The Coordinator consolidates for efficiency, and returns unused tee times to the course for resale to the public.
 - Although discouraged, if for unforeseen circumstances you need to cancel within this period, you will need to contact the Coordinator to cancel. We are tracking all cancellations.
 - Weather (rain, heat or cold) should not be a reason for cancellation between 10 and 2 days of play. It is too far in advance for accurate weather predictions.
- **2 Days Prior to Play:** Weather conditions are being closely monitored by our coordinators. Please do not email them asking if the game is cancelled. They will reach out to you via email, early the morning of play once we determine the actual conditions/restrictions. Then you can then make your decision. We also understand course restrictions such as "cart path only" may affect those with mobility issues.
- Once the Coordinator update has been provided, we encourage you to attempt to show up to play. Worst case, a raincheck will likely be provided if you start your round. Courses are very understanding when we turn out and at least try to play.